

pepper|advantage

MyPepper

Payments

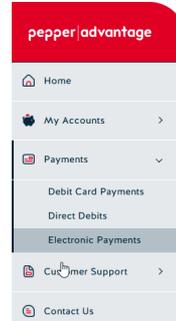
Payments

To view payment options, select **Payments** from the menu.

You'll see three ways of making a payment.

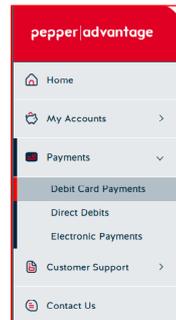
Select the one you want to use. For more details on each one, see the next screens.

1. **Debit card payment**
2. **Direct debit**
3. **Electronic payments (Electronic Funds Transfer or EFT)**



1. Debit Card Payments

This is the fastest way to make a payment online.



How to make a one-off debit card payment

- **Step 1:** Select **Debit Card Payment** from the menu.
- **Step 2:** Use the drop-down menu to choose the account you'd like to pay into.

Debit Card Payments

Process a payment to one or all of your mortgage accounts by using a valid debit card. Your debit card must be in the name of the Mortgage account holder. Credit cards cannot be used as a payment method.

Please note payments made by debit card will not be applied to your account until the next working day. Please contact us if you would like to change your monthly payment date.

Debit Card Payments

Select the Mortgage Account Number you wish to make a payment to. For each mortgage account an individual payment must be made.

There may be fees and charges outstanding on your accounts. Please visit the **Account Summary Screen** in **My Accounts** to view your fees balance.

Select Account *

-- Select --

-- Select --

22000182

22000183

22000184

[View Account Summary](#)

Payment Amount *



Debit Card Payment

- **Step 3:** Enter the payment amount and click **Continue to payment**.

Debit Card Payments

Select the Mortgage Account Number you wish to make a payment to. For each mortgage account an individual payment must be made.

There may be fees and charges outstanding on your accounts. Please visit the **Account Summary Screen in My Accounts** to view your fees balance.

Select Account* Payment Amount*

10103675 € 300.00

Continue to Payment

View Account Summary

- **Step 4:** Enter your debit card details on the secure payment screen and click **Pay**.

Payment Details

Card Type* * Required field

VISA Visa Mastercard

Card Number*

Expiration Month* Expiration Year*

CVN* This code is a three or four digit number printed on the back or front of credit cards.

Your Order

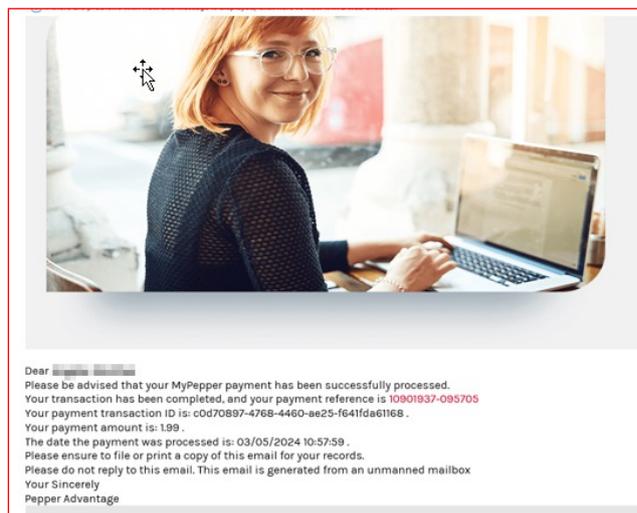
Total amount €300,00

You may need to validate the payment via your banking app. Please follow the instructions on the screen.

⚠ Credit cards are not accepted. Payments attempted with a credit card will be declined.

Confirmation: You will see confirmation of whether the payment was successful or declined on screen. You will also receive a confirmation email for successful transactions.

If your payment was declined, you can contact us on **0818 818 181**.



2. Direct Debit Payment

This is the most convenient way of making repayments. Simply set up regular repayments from your bank account.

How to set up a direct debit payment

- Call us on **0818 818 181** to set up a direct debit over the phone
- **OR**
- **Download** the Direct Debit Mandate form at the bottom of this page.
- Print it and fill in.
- Post the signed form to the address on the form.

The screenshot shows the Pepper Advantage website's 'Direct Debit' page. The page has a red header with the Pepper Advantage logo and a navigation menu on the left. The main content area is titled 'Direct Debit' and includes a dropdown menu for selecting an account to display a Direct Debit Mandate Form. Below this, there is a section for the 'Direct Debit Mandate Form' which explains what a direct debit is, lists benefits, and provides contact information for assistance. At the bottom of the page, there is a download button for the 'SEPA Direct Debit Mandate' form.

⚠ To avoid delay, please make sure all sections are completed clearly, to avoid delays.

If you have more than one mortgage you will need to send us a Direct debit form for each account.

When the direct debit is set up, we will send you a letter to confirm.

PAYMENTS

3. Electronic Payments (Electronic Funds Transfer - EFT)

Use this method if you prefer to make a one-off payment through your own bank.

How to make an EFT

- **Step 1:** If you have more than one account, select the account you want to make the payment for.
- **Step 2:** Take note of the BIC and IBAN details for your mortgage account. Note that each mortgage account may have different BIC and IBAN details.
- **Step 3:** To complete the payment:
 - Go to your bank or financial institution (online or in a branch).
 - Set up the EFT payment using the MyPepper BIC and IBAN details shown here.
 - Make sure you use your mortgage account number as the transaction description or reference.

pepper|advantage Home / Electronic Payments

Electronic Funds Transfer

Electronic Funds Transfer (EFT) Payment

We cannot process EFT payments through this portal.

Please visit your personal bank or financial institution to process this payment type.

EFT payments can take up to 3 Business Days for the repayment to reach your mortgage account.

You will need:

- ▶ Peppers IBAN - xxxxxx
- ▶ Peppers BIC - xxxxxx
- ▶ Mortgage Account Number

Peppers IBAN ? IE03BOFI9000736311898

Peppers BIC ? BOFIE2D

Mortgage Account Number ?

-- Select --

-- Select --

22000182

22000183

22000184

 EFT payments may take up to 3 working days to reach your mortgage account.

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