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MyPepper

Registration:
Step-by-step guide

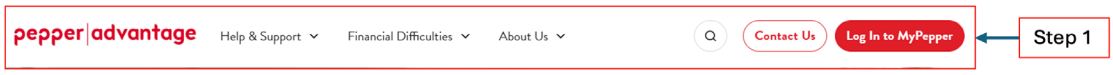
Global credit intelligence

REGISTRATION

Visit the MyPepper login page

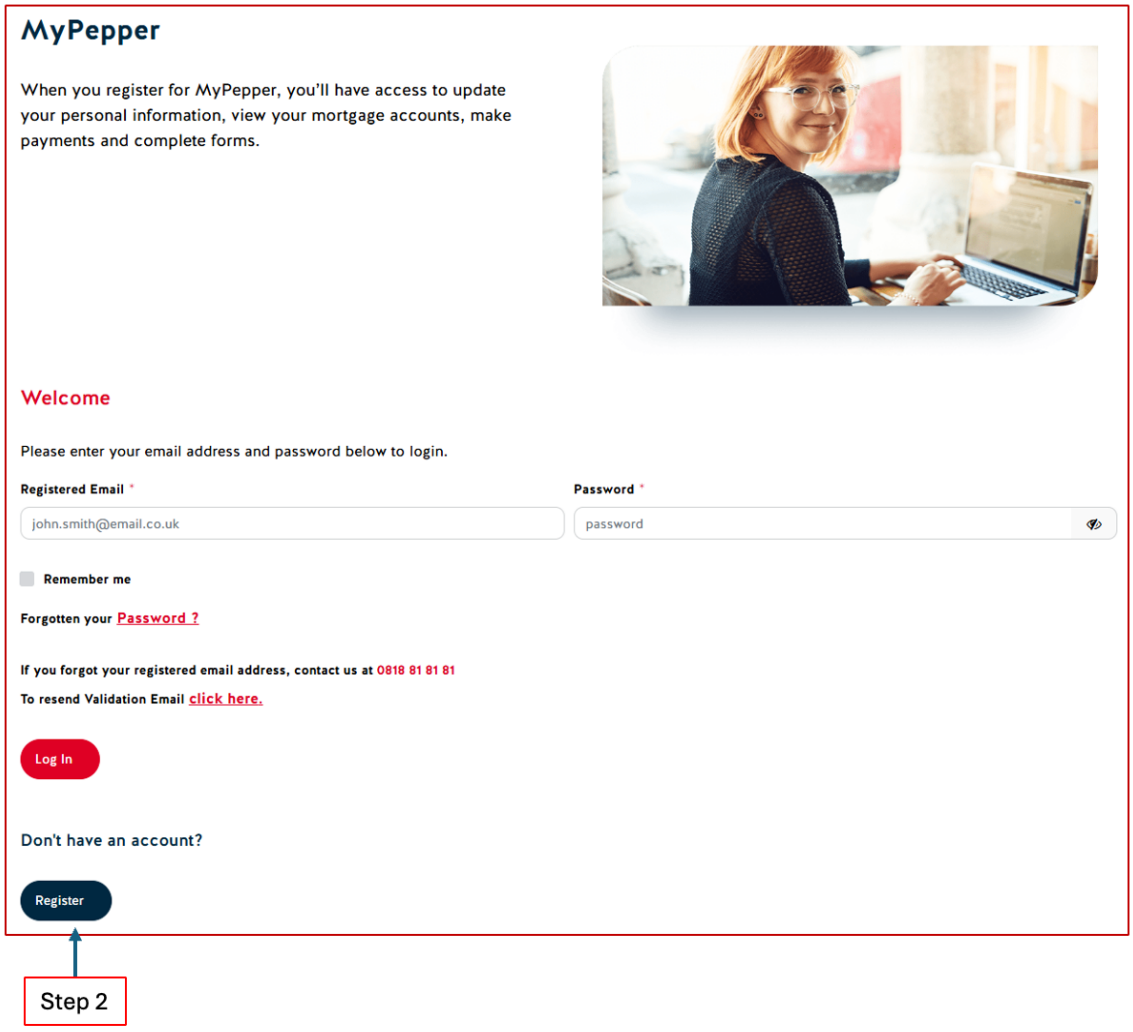
You can find the link to MyPepper on our website (www.pepper-advantage.ie). It is at the top right corner of the page.

Step 1: Click on **Log in to MyPepper**



When you land on the MyPepper portal, you'll see two options:
- **Log in** – for users who have already registered
- **Register** – for new users

Step 2: Click on **Register** to begin the setup process.

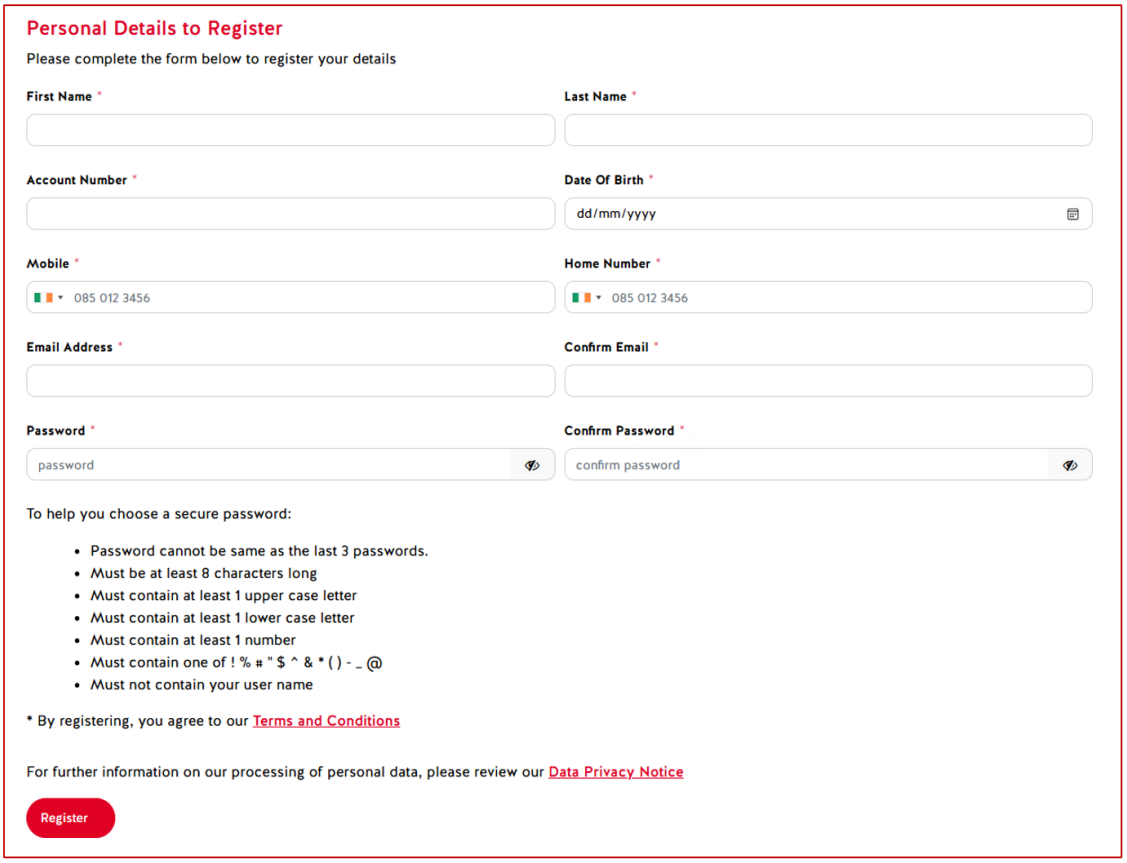


Note: MyPepper is available to most customers with a residential mortgage. But if you have difficulties registering, please call us on 0818 818 181 or email us at comms@peppergroup.ie.

We will provide you with the information or service you need in another way.

Step 3: Complete the Registration Form
Fill in all the boxes on the registration form.

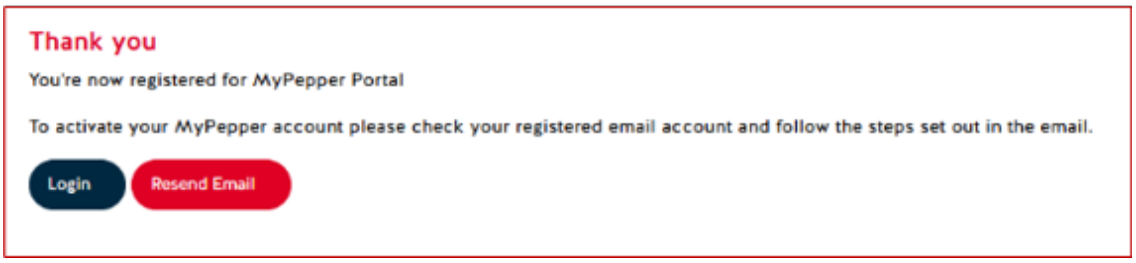
After the registration is complete, you will log in using the email address that was used to fill in the registration form.

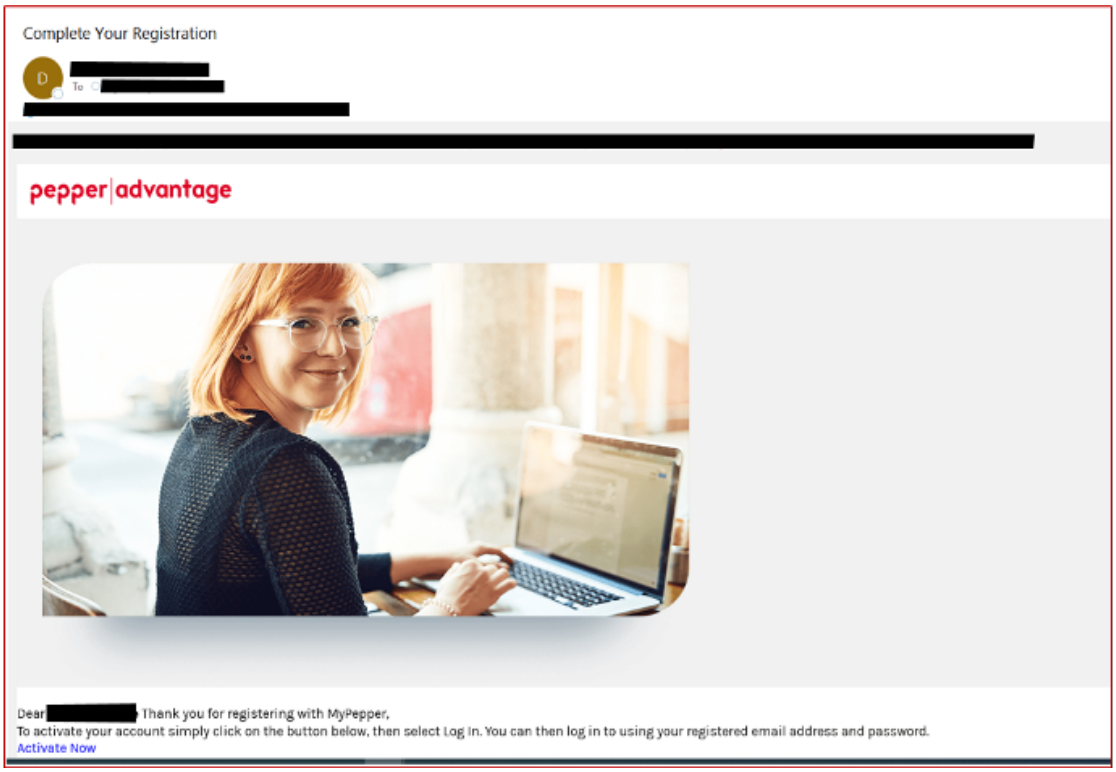


Later in the registration process, you will need to confirm you accept the terms of use of MyPepper. You can view the Terms and Conditions by clicking the hyperlink **Terms and Conditions**

Step 4: After you have filled in the form, click the **Register** button.

You'll then see a message letting you know that we have sent a verification email to your registered email address.





Step 5: Activate your account
Check your email inbox for a message from **securereg@peppergroup.ie**. It will have the subject line: **'Complete your registration'**.

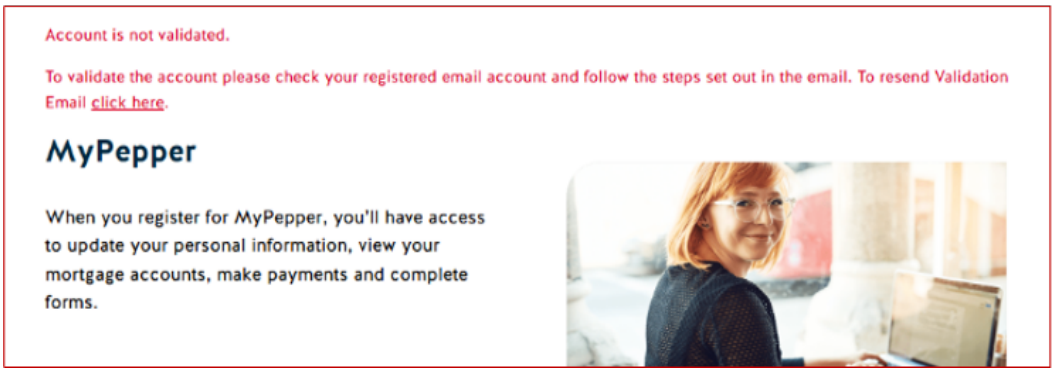
Click the **Activate Now** link in the email. This will verify your registration and activate your MyPepper account.

Tip: If you don't see the email in your inbox within a few minutes, please check your spam or junk folder, just in case it was sent there. If it isn't there, please click the Resend email button.

If you haven't received the email, please call us on 0818 818 181 or email us at comms@peppergroup.ie.

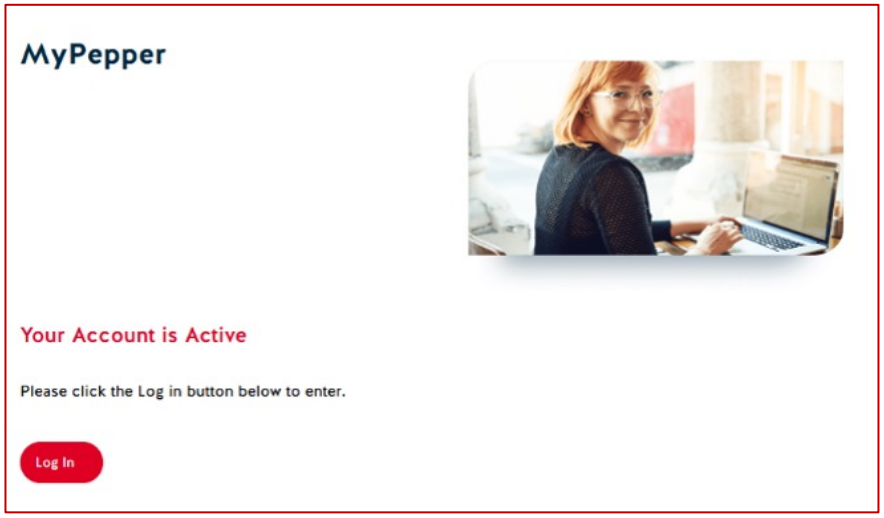
Important: You must activate your account using the link in the email before you can log in for the first time.

Log In without activating your account
If you click Log in before you have activated your account, you'll see an error message. To proceed, you'll need to go back to the email we sent you headed 'Complete your registration' – and click the **Activate Now** link.



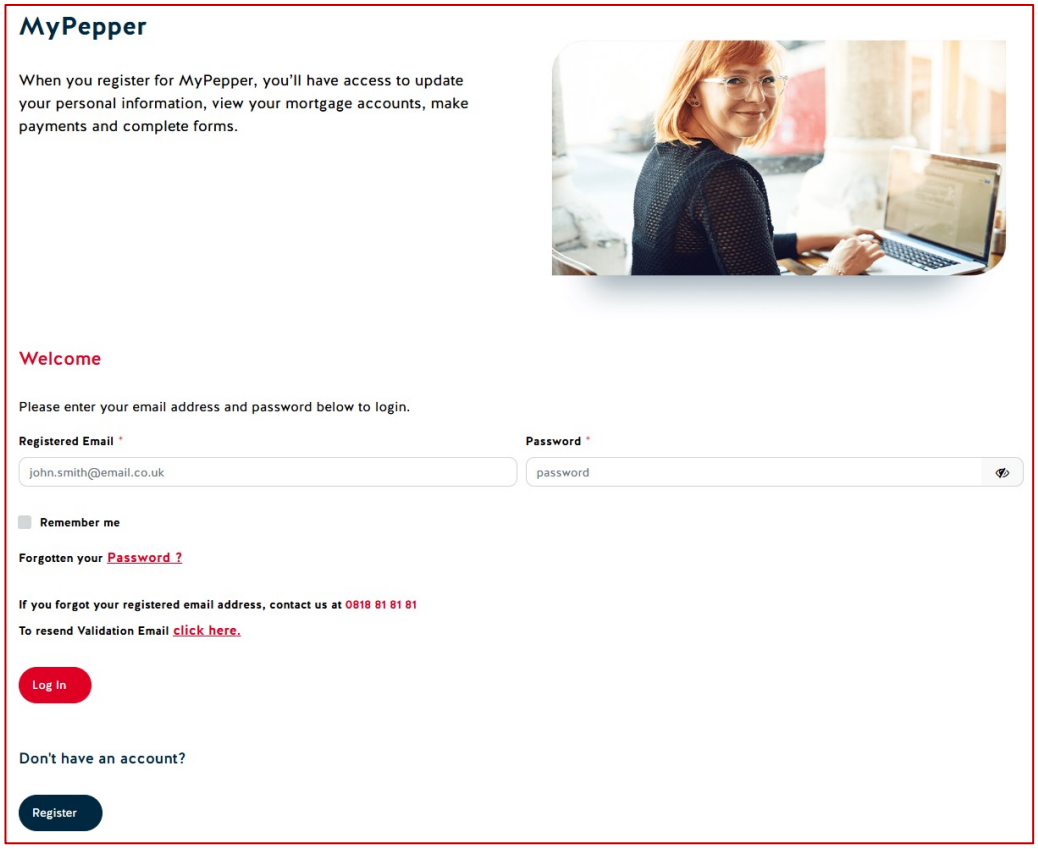
After you click the activation link, you'll be sent to MyPepper – and you'll see a confirmation message: **Your account is active.**

To go to MyPepper, click **Log in**.



Step 6: Log in to MyPepper

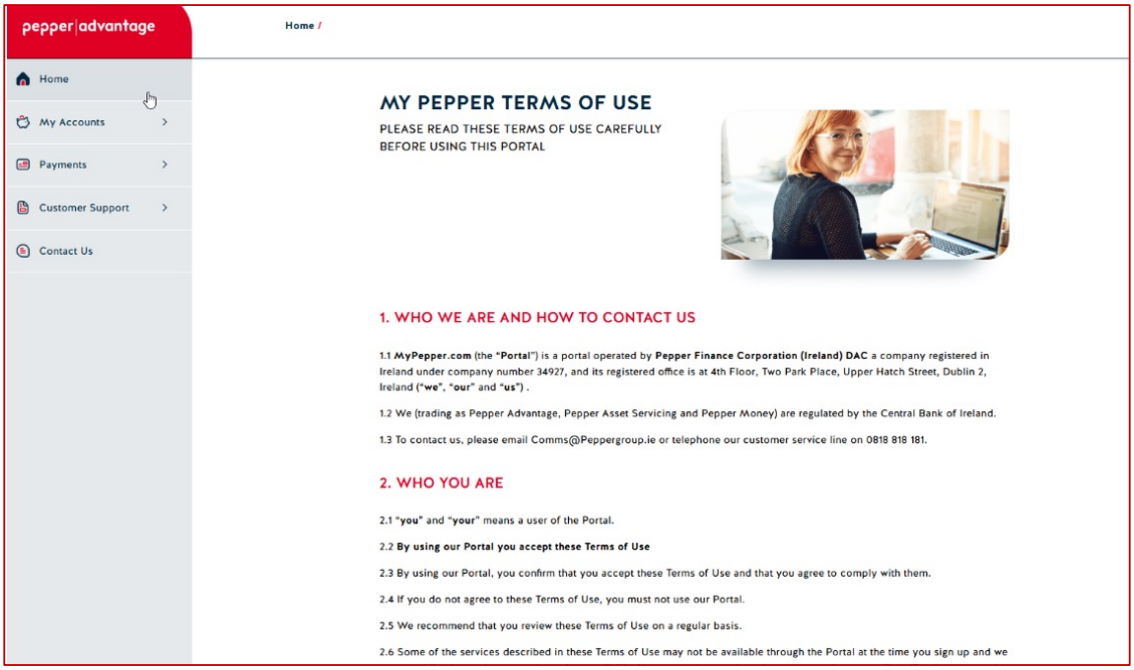
Once your account is activated, return to MyPepper. Fill in the email address and password you used to register. Then click **Log in** to access your account.

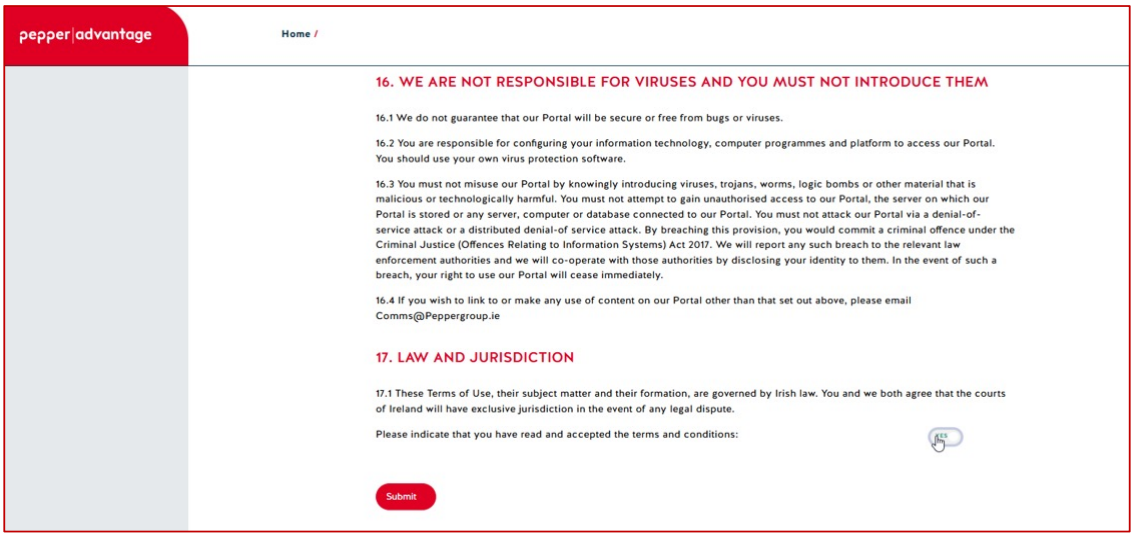


Step 7: Accept Terms of use

The first time you log in, you'll be asked to review and accept the **Terms of use**. You must accept these terms to continue and access your MyPepper account.

To continue, select **Yes** and then click **Submit**





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